



## **MEDIA RELEASE**

**25 September 2025**

### **CCS Celebrates 20th Anniversary with Renewed Vision for Market Excellence**

1. The Competition and Consumer Commission of Singapore (“**CCS**”) marked its 20th anniversary today, celebrating two decades of safeguarding market competition and consumer interests. The milestone coincides with the unveiling of a refreshed corporate identity as “CCS”, signalling its commitment to fostering well-functioning markets in an increasingly complex global landscape. The rebrand embodies the agency's confidence in new beginnings, growth, maturity, and renewed clarity of purpose whilst retaining its full legal name — Competition and Consumer Commission of Singapore.

#### **Two Decades of Decisive Market Intervention**

2. Since its establishment in 2005, CCS has evolved from a competition regulator to an active cultivator of healthy market conditions and a bold enforcer in competition and consumer protection across industries which affect Singaporeans. Since its inception, the agency has issued 23 infringement decisions and imposed financial penalties exceeding S\$106 million.

3. CCS has also successfully reviewed more than 110 merger and acquisition proposals across multiple industries, demonstrating its commitment to keeping Singapore's markets open and contestable, whilst at the same time having a clear, predictable and timely framework, enabling the timely completion of multi-billion-dollar cross-border transactions.

#### **Expanding Consumer Protection Mandate**

4. 2018 also marked a pivotal expansion when CCS assumed fair-trading functions, broadening its mission to include consumer protection. In the last year, the agency concluded 10 consumer protection cases, taking decisive action against unfair practices across sectors from beauty services and water filtration systems to digital marketplaces and food delivery services. Two significant cases underscore CCS's resolve: successfully obtaining a three-month imprisonment sentence against a managing director for contempt of court, and the first court action against a business

using new business entities to evade detection when it engaged in unfair business practices.

5. On 1 July 2025, CCS further expanded its mandate by assuming consumer product safety and legal metrology functions, bringing together oversight for consumer protection issues under one roof.

### **Strategic Government Partnership and Innovation**

6. As the Government's advisor on competition matters, CCS has provided over 350 discrete pieces of competition advice to the Whole-of-Government whilst launching innovative programmes including the revamped Competition Impact Assessment Guidelines incorporating consumer protection guidance, and a new "Market Studies-as-a-Service" programme offering customised market analysis to government agencies.

### **Addressing Global Economic Challenges**

7. Speaking at the anniversary celebration, Deputy Prime Minister and Minister for Trade and Industry, Mr Gan Kim Yong highlighted the critical role CCS plays in maintaining Singapore's economic strength and resilience amid growing global uncertainties.

"By continuously adapting its tools, strengthening its regulatory agility, and contributing to regional and international frameworks on competition law, CCS will help ensure that our markets remain fair, trusted and resilient. This will give businesses the confidence to invest and innovate, provide consumers the assurance that their interests are safeguarded, and ensure that Singapore preserves our competitiveness on the global stage." he said.

### **Strategic Regulatory Enhancements**

8. CCS announced regulatory enhancements across two key areas today to strengthen market fairness and improve service delivery as Singapore navigates an evolving economic landscape.

- i. **Improving Regulatory Efficiency:** CCS is reducing assessment timeframes and introducing an enhanced settlement framework offering stronger early resolution incentives, reducing compliance costs whilst focusing resources on complex matters.
- ii. **Enhanced TR 76 on e-commerce transactions:** Co-created through a consensus-based, multi-stakeholder approach, the enhanced TR 76 guidelines represent a significant step forward in ensuring Singapore's e-commerce market remains competitive and consumer-friendly, providing clearer guidance on accurate product information listing, addressing fake reviews, and preventing misleading user interfaces, whilst helping guide industry players on the appropriate use of automated tools and artificial intelligence.

## **Strengthening International Leadership**

9. CCS continues to lead regionally within ASEAN and globally through its membership in the International Competition Network's ("**ICN**") Steering Group since 2015. CCS's Chief Executive, Mr Alvin Koh has been elected as Vice-Chair of ICN for the next two years, while CCS co-chairs the Advocacy working group from 2024 to 2027.

10. These initiatives reflect CCS's commitment to remaining agile, pragmatic, and forward-looking as Singapore's national body for competition and consumer protection matters.

11. CCS's Chairman, Mr Max Loh said, "Businesses innovate because they must compete on merit. As a result, consumers enjoy a wider variety of choices and lower prices. Singapore prospers because our economy remains dynamic, open, and fair. At our core lies a simple but powerful belief: when markets work well, everyone benefits."

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## **About the Competition and Consumer Commission of Singapore**

The Competition and Consumer Commission of Singapore (“**CCS**”) is a statutory board of the Ministry of Trade and Industry. Our mission is to make markets work well to create opportunities and choices for businesses and consumers in Singapore.

CCS administers and enforces the Competition Act 2004 and the Consumer Protection (Fair Trading) Act 2003, to guard against anti-competitive activities and unfair trade practices. Additionally, CCS ensures that businesses observe fair trade measurement practices by administering the Weights and Measures Act 1975, and ensures the supply of safe consumer goods by enforcing and implementing the Consumer Protection (Trade Descriptions and Safety Requirements) Act 1975 and its associated Regulations.

For more information, please visit [www.ccs.gov.sg](http://www.ccs.gov.sg).

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